Mail Migration

WizMailer several powerful tools to help you bring in your existing mail when transferring to our service.

Mail currently on an IMAP server

This is the ideal way to import your mail. WizMailer provides two different ways to import IMAP mail. If you are only importing one or two accounts, you can use the account feature. Please see "Consolidating External mail" for more information on this.

WizMailer provides a tool that allows you to create and manage external mail imports . It is available under Settings -> Sync Email Accounts in the group admin account.

Please see *Using the IMAP Sync Tool* for complete instructions on how to use this.

Mail currently on a POP3 server

In most cases with POP3 servers, the mail is not actually on the server but on the user's local machine. However, you can configure a POP3 client to not delete mail on retrieval, and you can also consolidate a POP3 account to pull any mail that is sent to the old server during the MX record change.

Please see the POP3 section of "Consolidating external mail" for information on how to set this up. You will need to set this up in the account of the user that is pulling in the external mail.

Mail currently on a local machine

If your mail is stored in local folders in your mail client, it is unfortunately much more difficult to import. There is no way to automatically do this. However, with most mail clients, you can setup an IMAP account. Then you can drag and drop (or copy and paste) the messages from your local folders to the IMAP remote folders. Please be aware that this can be slow and error-prone.

Help with migrating mail

If you have any questions on how to setup or manage the import of old mail, please don't hesitate to contact technical support.